

# the Caring and Sharing Exchange

People helping people since 1915

## ANNUAL REPORT 2013-2014





### OUR MISSION

To provide our neighbours with relief and dignity during difficult times of the year in the most fair and efficient way possible.

### OUR VISION

A caring and sharing community where individuals and families receive the coordinated support they need at Christmas and other times of the year.

### OUR PROGRAMS

Christmas Exchange Program Co-ordination Service Sharing in Student Success Program Kindness Week

# IN HIS FINAL YEAR: THE PRESIDENT'S FAREWELL



The Caring and Sharing Exchange (C&SE) has undergone a complete transformation during the three years I have spent as President. While the Christmas Exchange program is still by far our largest, the addition of the Sharing in Student Success (SISS) program allowed us to broaden our reach within the community in order to provide assistance during another difficult time of the year. While the first two years of the program saw some children still left on our waiting list, we are proud to say the SISS program is now a strong part of the organization. In 2013 we were able to help all of the children on our list for the first time, and are well on our way to doing so again this fall.

With the addition of this SISS program came the change in our name, from the Christmas Exchange to the umbrella name the Caring and Sharing Exchange. This opened the door for the possibility of adding other programs along with SISS should the appropriate opportunity present itself, and indeed one such opportunity did

arise over the last two years. In 2012 we were approached by Rabbi Reuven Bulka, Chair of Kind Ottawa. He asked us to become the new home of Kind Ottawa and the Kindness Week initiative, which we determined complemented our current programs nicely and we were happy to add it into the mix under the C&SE umbrella. In February 2013 we hosted our first Kindness Week, and now looking back on the success of that and our second Kindness Week in February 2014, we are certain that taking on this

Board President Don Curtis at the 2012 Christmas Cheer Golf Tournament.

initiative was a great move for improved profile and community awareness of our organization and for those we serve.

Like most non-profits, there have been many highs and lows for C&SE during these last three years, however this fiscal year was certainly a positive note to end my term with. Not only did we help all of the children who needed us during the back to school season, we also managed to help 60% more individuals at Christmas than we did in 2012. I can only hope that the 2014-2015 fiscal year brings with it even greater success as the Christmas Exchange program celebrates its 100<sup>th</sup> year of service in 2015.

None of this organizational success could have been possible without the extraordinary on-going support of our donors, sponsors, Corporate Partners, Agency Partners, and our Campaign Cabinet led by Alfred Jay, President and CEO of Ramius Corporation. The C&SE was fortunate to receive both significant cash donations as well as new levels of "in-kind" donations, for item such a backpacks and schools supplies, for example. This is a

#### BOARD OF DIRECTORS 2013-2014

#### **EXECUTIVE COMMITTEE**

Don Curtis, President Thom Bourne, 1st Vice President Melissa Rusk, 2nd Vice President (to March 2014) Tim Wong, Treasurer Paul Lalonde, Secretary Cindy Smith, Executive Director (ex-officio)

#### **BOARD DIRECTORS**

Maryam Awan Wayne Crutchlow Gillian Depew William Johnson (to March 2014) Erin Johnstone Jose Lazo Andrea Lee Brent Percival Patricia Tessier Howard C. Williamson **UP FOR ELECTION** Derek Dedman Stephan May Osman Nagyi

Alexander Rink

Cara Salci

growing dimension of our overall ability to meet ever increasing community needs.

Among many highlights over the last three to four years, I believe the single most important accomplishment during my tenure was the hiring of our new Executive Director, Cindy Smith. Now into her third year as the ED, Cindy has proven to be an excellent hire, bringing a breath of fresh air to the organization and its goals. She not only exudes exceptional energy and offers a friendly, outgoing personality, but also has a deep commitment, significant experience and knowhow, and a burning desire to achieve results. Her leadership is evident and the organization is in good hands.

I would also like to use this occasion to sincerely thank the rest of the wonderful staff at C&SE, namely Heather Fraser, Director of Resource Development; Sui-Ling



Board President Don Curtis (right) shaking hands with Mayor Jim Watson after unveiling the new name of the organization at City Hall in September 2011.

Leung, Director of Development and Volunteers; Oludayo Sola-Akinsola, Database Supervisor; and our newest employee, Megan O'Meara, as Communications Coordinator.

Finally, I wish to underscore the excellent support and guidance that comes from our outstanding Board of Directors. I have had the pleasure to work with many talented and dedicated volunteer Directors over my 4 years and each of them brought a visible passion and strength of ideas to this important organization and its mission work. In addition to myself, we will be saying goodbye to four Board Directors at this AGM, namely our 1<sup>st</sup> Vice President Thom Bourne, our 2<sup>nd</sup> Vice President Melissa Rusk, William Johnson, and Patricia Tessier. These four individuals have been wonderful assets to the organization. Their many contributions have been highly valued and greatly appreciated. They will be missed.

Of course, with goodbyes, come vacancies carrying opportunities for others to step in. Thanks to our Nominations Committee Chairperson, Maryam Awan, I am pleased to bring forward the names of Derek Dedman, Stephan May, Osman Naqvi, Alexander Rink, and Cara Salci, who have been nominated to join the Board of Directors. Also the Executive Committee of the Board will now change as follows: Wayne Crutchlow, President; Howard Williamson, Vice President; Tim Wong, Treasurer, Paul Lalonde, Secretary, and Maryam Awan. I wish everyone the very best in taking on these new Board responsibilities.

It has been a very rewarding experience for me to have served on the C&SE Board of Directors for these past four years, and a great honour and privilege to have been entrusted to be its President. With a dedicated team and a strong Board of Directors in place I am confident that the C&SE will continue to succeed in the ongoing work towards fulfillment of the mission of the C&SE and the vision of a caring and sharing community where individuals and families receive the coordinated support they need at Christmas and other times of the year. Thank you.

DON CURTIS PRESIDENT, BOARD OF DIRECTORS

### THE STAFF OF THE CARING AND SHARING EXCHANGE: 2013-2014

Cindy Smith, Executive Director Sui-Ling Leung, Director of Development and Volunteers Heather Fraser, Director of Resource Development Oludayo Sola-Akinsola, Database Supervisor Megan O'Meara, Communications Coordinator

Gerry Henri, Finance

Merv Shirley, Payables/Receivables

## ANNUAL REPORT EXECUTIVE DIRECTOR'S REPORT

Overall this was a great year for the Caring and Sharing Exchange team, and we are thrilled to report on a number of successes in 2013.

For the first time since the adoption of the Sharing in Student Success Program, we were able to provide all of the children who were referred to the program with the essentials they needed to succeed in the classroom! Each child on the list was provided with a backpack stuffed with all the grade-appropriate supplies they require (as outlined through the Boards of Education).

Also, through our Christmas Exchange Program, we were able to provide assistance to 60% more individuals in need than in 2012!

In recognition of the fact that many individuals and businesses alike prefer to give back to the community in a more tangible way, we developed two new initiatives as a part of our Christmas Exchange Program. Firstly, the Sponsor-a-Hamper Program allows individuals, families, groups and businesses to go shopping, put together a



Executive Director Cindy Smith (left) with Rabbi Reuven Bulka and CTV's Carol Anne Meehan at the 2013 Christmas Cheer Broadcast.

hamper and deliver it directly to a person or family in need. Secondly, through our work with the Campaign Cabinet, we developed the "Corporate Hamper Packing Day", where local businesses who donate at a variety of levels come together to pack and deliver hampers to those in need. This initiative provides the opportunity for networking and teambuilding while making a significant difference in the lives of those in need in our community.

Our second year as home to Kindness Week in Ottawa proved to be a huge success. The theme was focused on recognizing the kindness of Ottawa educators. We spent the week running from school to school with the very kind Rabbi Bulka barging into staff meetings, assemblies and even classrooms all in the name of kindness in order to surprise the city's kindest teachers with awards! Many other activities were held all across Ottawa including: a launch event in Accora Village, a Multi-faith Airport Welcoming Committee, the Kindness Street team giving out free skate/ swim passes, a Kindness Week Blood Donor Clinic and much more.



I want to thank the Caring and Sharing Exchange donors, our partner agencies, the staff team and the incredible 331 volunteers that help us to help those in need. We could not do it without you!

I also want to thank our dedicated Board of Directors and our passionate Campaign Cabinet.

In closing, I'd like to say a special thank you to our outgoing Board President, Don Curtis. Don has put a significant amount of energy, heart and soul in the Caring and Sharing Exchange over the past several years. On a personal note, Don has been a leader, a mentor, a sounding -board and a pleasure to have worked with. I know that although Don will have more time to perfect his golf game, the Caring and Sharing Exchange will remain in his heart.

### CINDY SMITH EXECUTIVE DIRECTOR

Executive Director Cindy Smith (right) with Gay Cook and Mayor Jim Watson at the 13th Annual Ottawa's Biggest Bake Sale, held at Billings Bridge Shopping Centre. (October 2013)

# KINDNESS IN THE CAPITAL

The Caring and Sharing Exchange was thrilled to once again host Kindness Week in Ottawa! After five years under United Way Ottawa, the C&SE became the new home of Kind Ottawa and the Kindness Week initiative last year. In 2013, we chose to recognize emergency personnel in the community. This year, we decided to put the focus on educators.

Rabbi Reuven Bulka, Chair of Kind Ottawa, was thrilled about this year's choice of theme as he reflected on the impact a teacher can have: "Often times you hear someone talking about a teacher who had a big impact on their lives at a young age and helped inspire them to become the person they are today," said Rabbi Bulka. "It is important to recognize teachers for all that they do."

Each school was invited to submit the names of their kindest teachers so that the Kindness Committee could recognize them throughout the week. After kicking off the week with an exciting launch event in Accora Village, Rabbi Bulka along with our Executive Director Cindy Smith visited schools across the city to surprise some of Ottawa's teachers with 'Kindness Awards.'

"It was so wonderful visiting the school to deliver the awards in front of their principal and colleagues," said Cindy Smith. "We truly feel that teachers deserve to be recognized not only for being kind-hearted themselves, but also for teaching our children to choose to be kind as well!"

While some teachers may stand out from the crowd, it was important for the C&SE to include all of the teachers in Ottawa in some way, since each of them has such an enormous impact on the children in our community. In order to do so, the directors of education for Ottawa's four main school boards were invited to attend the launch event to accept Kindness Awards on behalf of their respective boards. Children in the community were encouraged to make

#### 2014 KINDNESS WEEK STEERING COMMITTEE

CHAIR OF KIND OTTAWA Dr. Rabbi Reuven Bulka Congregation Machzikei Hadas

MEMBERS

Amy Desjardins, President, Bruyère Foundation

Chris Read, Founder, Canadian Dad

Cindy Smith, Executive Director, C&SE

Heather Fraser, Director of Resource Development, C&SE

Joe Mebrahtu, Community Pastor, Kingdom Culture Ministies

Lindsay Whitty, Executive Assistant, Office of Yasir Naqvi, MPP

Megan O'Meara, Communications Coordinator, C&SE

Natalie Richer, Teacher

**Pamela Logan**, Director of Communications, Canadian Wildlife Federation

**Stacey Diffin Lafleur**, Senior Director Marketing, United Way Ottawa

**Sana Qureshi**, Community Engagement Manager, Accora Village

**Stacey Segal**, Clinical Associate at Summit Centre and a Clinical Social Worker at the Bariatric Medical Institute

thank you cards for their teachers as well.

There were many other exciting activities throughout Kindness Week, including a multi-faith welcoming committee at the airport, a Kindness Week blood drive with Canadian Blood Services, and a family day skate hosted by Yasir Naqvi, MPP. There were also members of the Kindness crew out on the street handing out 'Choose to be Kind' bracelets with family passes to public skates and swims.

We are pleased with this year's festivities and are excited to start planning Kindness Week 2015!



Kindness Awards presentation at St. Stephen's Catholic School. From left: Kind Ottawa Chair Rabbi Reuven Bulka, Michelle Tierney, Diane Moore, Jennifer Quinn, C&SE Executive Director Cindy Smith, and Principal Roberto Santos.

## ANNUAL REPORT

# A YEAR OF ACHIEVEMENTS: OUR PROGRAMS REPORT

### THE CHRISTMAS EXCHANGE PROGRAM

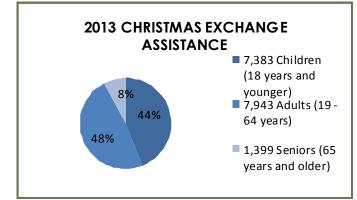
The Caring and Sharing Exchange's 2013 Hamper Packing Day was one for the record books. For the first time, the day was sponsored by local businesses, allowing the charity to double the number of hampers delivered to those in need. These hampers were in addition to the thousands of redeemable gift vouchers sent out to individuals and families in need in the Ottawa community.

Although we were unable to provide support for all of the 19,627 individuals who requested assistance through the 2013 Christmas Exchange program, this was still a year to be proud of! With the help of our donors, we provided 16,725 individuals in need with Christmas assistance, which is an increase of 60% over 2012's total of 10,502! We can only hope that next year, there will not be anyone left on the waiting list.



A young volunteer stands in front of hundreds of hampers that were packed and delivered on a single day by dedicated volunteers and sponsors.

Through our Co-ordination Service, we found 1,418 duplicate requests for food assistance at Christmas, as well as 1,938 duplicate requests for toy assistance (through the Salvation Army's Toy Mountain program). Combined these eliminated duplicates account for a total savings of \$432,500 for our community! These duplicate checks allow



donor dollars to go further while ensuring the highest number of people who need help receive it.

Looking ahead to Christmas 2014, we will endeavour to continue increasing the amount of assistance we provide and look forward to the day when we are able to help everyone on our very long list.

"I wanted to send you my thanks and share some of my holiday with you. It was a difficult year for us, my father's been sick and mom just wasn't feeling up to the season. All this goodwill springs from your hamper of simple good food and the best wishes it brings. Thank you all from the bottom of our hearts!"

- Anonymous 2013 hamper recipient

2013 Christmas Exchange Program	# of families	# of individuals
Total number who requested help city-wide	11,002	32,951
Assisted through our Partner Agencies	3,797	13,324
Assisted through the Caring and Sharing Exchange Sponsor-a-Hamper program	298	1,146
Assisted through the Caring and Sharing Exchange Corporate Hamper Sponsorship	305	864
Assisted with a Caring and Sharing Exchange redeemable gift voucher	5,332	14,715
Total assisted through the Caring and Sharing Exchange	5,935	16,725

### SHARING IN STUDENT SUCCESS

Last year the Caring and Sharing Exchange was able to provide 1,292 children in need with a backpack and grade appropriate school supplies through the Sharing in Student Success program! This was the first time since adopting the program in 2011 that all of the children who requested assistance could be helped, and the hope is to continue achieving this level of success.

Beginning the school year without the tools they need to succeed can leave some children in our community at a significant disadvantage. They can be subject to isolation, bullying and their self-esteem can suffer. By providing them with the necessary tools for success, we can help ensure they return to school on an equal playing field with their peers!

"I am ten years old and I am in grade 5. I lived in Africa and in August I came to Canada with my family. I have four brothers and two sisters. Your gift of a backpack full of school tools helps me learn English. Thank you for putting a smile on my face the first day at school!"



Executive Director Cindy Smith stands with Richard Garrick of Loaves & Fishes at the annual backpack stuffing event. (August 2013)

- Anonymous 2013 SISS recipient

2013 Sharing in Student Success	# of children
Assisted through our Partner Agencies	515
Assisted through the Caring and Sharing Exchange with a backpack stuffed with grade-appropriate supplies (as outlined through the Boards of Education	1,292

### THE CO-ORDINATION SERVICE

Our Co-ordination Service is the backbone of our organization. For nearly a century, the Caring and Sharing Exchange has delivered its assistance equitably and efficiently through its Christmas Exchange program and more recently the Sharing in Student Success program. By working with close to 300 agency partners from social service agencies, churches and resource centres, we cross reference all applications in order to ensure that there are no duplicates amongst the assistance provided by both us and these agencies.

By performing these duplicate checks, the Co-ordination Service saved the Ottawa community nearly 2 million dollars between its two assistance programs over the last three years, which allows donor dollars to go further!

Co-ordination Service by program	# of duplicates found	Community Savings
Christmas Exchange Program	1,418	\$141,800
Toy Mountain Program*	1,938	\$290,700
Sharing in Student Success Program	86	\$3,440
TOTAL	3,442	\$435,940

\*The Caring and Sharing Exchange takes referrals and provides Co-ordination Services for the Salvation Army Toy Mountain Program.

## ANNUAL REPORT

# THE FUNDRAISING REPORT

Our donors come in many forms, whether it be a kind individual or family, a caring business or foundation or a sharing group (churches, service clubs, school groups, etc.), we are only able to help others thanks to this generosity. We are grateful also to those who either hold an event or special initiative in support of the Caring and Sharing Exchange or enable us to hold an event to help fund our programs.

Here are just a few highlights from this year's Caring and Sharing Exchange special events:

### OTTAWA'S BIGGEST BAKE SALE

The 13<sup>th</sup> Annual Ottawa's Biggest Bake Sale was held on October 11th at Billings Bridge Centre with TD as our title sponsor once again. The event had 10 community groups participating with the sale of their own baked goods and 21 local bakeries donating baked goods for the Caring and Sharing Exchange to sell. The Bake Sale was an overall success raising over \$8,300 for the Christmas Exchange program. This included sales of raffle tickets



Volunteers brave the cold to collect bottles during the 26th Annual Running on Empties event. (December 2013)

for a \$500 gift card generously donated by Billings Bridge, and money raised through the TD (Billings Bridge Branch).

### **RUNNING ON EMPTIES**

The 26<sup>th</sup> Annual Running on Empties event was held on December 14<sup>th</sup> with the Beer Store continuing collections for the next few weeks. This event raised \$12,091 for the Christmas Exchange program. We would like to thank all the volunteers who braved the very cold day to collect empties at all the Ottawa stores. As always, thank you to the Beer Store and its staff for their support and to the Kiwanis Club of Nepean, National Capital Kin Club, Rotary Club of South Nepean, Rotary Club of Kanata Sunrise, Rotary Club of Ottawa, Rotary Club of Ottawa-Stittsville who "adopted" a beer store and managed collections for the day.

### **ORNAMENT DESIGN CONTEST**

The 3<sup>rd</sup> Ornament Design Contest was held in May for which we received many impressive design entries. After



The final product after Jamie Kleinveld's design was transformed into a collectible piece of history. These ornaments will also be for sale during Christmas 2014! narrowing it down to the top five designs, the winner was Ottawa tattoo artist Jamie Kleinveld. She submitted a beautiful design depicting a pair of hands holding a gift wrapped heart which she named "The Gift of Love".

As with our two earlier design contests, the winning design was crafted into an ornament of pewter containing a piece of the original copper roofs of Canada's Parliament Buildings. A limited edition of 1,500 ornaments were produced and sold at local Hallmark/Davis Agencies, Living Color Tattoo, and the Caring and Sharing Exchange office will all proceeds going towards the Christmas Exchange program.

### THIRD PARTY EVENTS

A number of third party events by individuals and groups were held in support of the Caring and Sharing Exchange. They included Casual Days, Jeans Day, birthday parties, Christmas parties, Kegs that Care fundraiser, book and bake sales, letter writing to Santa, and the sale of Christmas themed tattoos.

The Caring and Sharing Exchange was also named a recipient charity for events such as the National Capital Gala, Bon Appetit Ottawa, The Ottawa Gala, the Gift of Christmas, Shopping and Sweets event, and Royal Oak Day.

# THANK YOU TO OUR VOLUNTEERS

Volunteers are integral to carrying out the mission of the Caring and Sharing Exchange. They generously give their time, talent, knowledge and passion to help in every aspect of our work. This includes being on the Board of Directors, our Campaign Cabinet and various Committees, to helping with envelope stuffing for our donor mail-outs and gift vouchers, data entry of client referrals, phone calls to clients for picking up their toys and confirming hamper deliveries, hamper packing and deliveries, sorting school supplies and packing backpacks, general office administration, and helping at fundraising events. During this fiscal period, we had a total of 331 volunteers contribute 2224 hours! We extend a heartfelt thank you to all our volunteers for their support and contribution in helping the Caring and Sharing Exchange help those in need in our community.

#### **VOLUNTEER HOURS**

Administration 361

Board, Campaign Cabinet & Committees **591** 

Events 383

Programs 889

Total 2224

CAMPAIGN CABINET

40%

The Caring and Sharing Exchange is thrilled to have held its first ever Corporate Hamper Packing day, where teams from several businesses came together to pack and deliver over 300 Christmas hampers to those in need within our community, all in a single day! Although the Exchange has been providing Christmas assistance since 1915, this was the first time that the food for the hampers was 100% sponsored. We are sincerely grateful to our campaign cabinet, led by Alfred Jay, and for the businesses that

17%

participated in making this day such a success!

#### 2013-2014 CAMPAIGN CABINET

Alfred Jay, Chair President and CEO Ramius Corporation

**Phil Dame** COO Ramius Corporation

**Todd Burke** Partner Gowlings

Melinda Currey Entrepreneur

**David Mason** Partner Deloitte **Rob Lane** CEO My Music

Natalie Raffoul Managing Attorney Clancy Brion Raffoul Justin Shimoon CEO AffinityClick

> Bruce Wolfgram Vice-President PrimeCorp

Howard Williamson President Williamson Consulting



From left: Executive Director Cindy Smith, Melinda Currey, Heather Fraser (C&SE), Bruce Wolfgram, Howard Williamson, Alfred Jay, Natalie Raffoul, Phil Dame, and Rob Lane. (Absent in this photo: Todd Burke, David Mason, and Justin Shimoon.)

# BREAKDOWN OF VOLUNTEER HOURS Administration

27%

Board, Campaign

Cabinet &

Events

Programs

Committees

16%

# THANK YOU TO OUR SUPPORTERS!

The following individuals and organizations made contributions of \$500 and above to the Caring and Sharing Exchange during the fiscal period of March 1, 2013 to February 28, 2014.

To all of our supporters, we express our sincere gratitude. We apologize if we have inadvertently omitted or misspelled the name of any individual, company or group, and ask that you please advise us.

#### \$25,000+

Christmas Cheer Foundation

Ontario Trillium Foundation

### \$10,000 to \$24,999

Bethel Pentecostal Church Community Foundation of Ottawa Ferguslea Properties Limited National Capital Gala TELUS Corporation

The Beer Store

#### \$5,000 to \$9,999

David and Sue Rose Fund District Realty Corporation Penny and Dan Dodge

Erdelyi Karpati Memorial Fund

Fund for a New Generation Lim Geomatics Inc. Otto's Service Centre Ltd.

(1 anonymous donor)

### \$2,500 to \$4,999

Bon Appetit Ottawa Borden Ladner Gervais LLP Innovapost Inc. Jay, Alfred

King, Dawn and Grant

Miller Waste Systems

Osgoode Properties

PrimeCorp Ramius Corporation TD Canada Trust The Royal Oak Wolfgram, Bruce (1 anonymous donor)

Bones, Joe & Deanna Brooks, Sheena Burke, Todd Clancy P. C. + Brion Raffoul Cloutier, Kelsey Cunningham, R. J. Collins, Malcolm Cyr, Lance Desmond, Nolan, D. Employees of the Finance Department of MBNA Canada Bank (TD Bank) Export Development Canada F. & K. Trudel Enterprises Inc.

### \$1,000 to \$2,499

- Fraser, Heather Gardner, George Gowlings Hallmark/Davis Agency Hicks, T.J. Holt, Peter & Shirley IBISKA Telecom Inc Ireland, George Jackson, Heidi Khouri, Elie & Vivian KOTT Lumber Company Langill, Brian Lepage, Leah
- Malhotra, Jana Morrison, K. M. Pike, Claire Podjamy, Gal Richards, Nancy Royal Canadian Legion-Branch 480 Westboro SavingCanada.ca Inc. Scotiabank Smith, Cindy Thomas, Margaret Trinity United Church (4 anonymous donors)

#### \$500 to \$999

Allan, Denise Angus, John Anson, Susan Audrey Kenny Bank of Canada ITS Staff **Blackburn Properties Corporation BNI Westboro** Boos, Peter Bryant, Joseph Canadian Dental Hygienists Association Charette, Ellen Charlebois, Richard & Barbara Chong, May-Ling & Seep-Nyuen Cline, Gloria Comba, John Cooney, Geraldine Clarke, Beverley Crytes, Diane Dame, Philippe Dattels, Graham Docherty, Chris Donna Cona Inc. Edwards, Colleen

Espial Group Inc Felicis Holdings Inc. Ford, llene Foucault, Nicole German Martin Luther Church Godfrey, Victoria Gowan, Don & Mary Hanes, Rita Harry Rosen Inc. Helie, Josee Huddleston, Marla IODE Lord Dundonald Chapter Jamieson, Bob Jardine, David Joynt, Carman Jubb, Trevor Keas that Care Kiwanis Club of Nepean Legasy, Karen Leung, Sui-Ling Living Colour Martin, Douglas L. McGregor, James F. Mclennan, Julianne

McCormick, K.S. Medland, Ken Merriam Print Inc. Mitchell, Kathleen MJ Enterprises Inc. MyTutor Novatech Disaster Restoration Inc. O'Connell-Campbell, Colleen O'Neill, Maureen **OTIP/RAEO** Ontario Teachers Insurance Plan Our Lady of Mount Carmel Parish **Our Lady of Peace School** Peloso, Pasquale & Paula Price, Iola Quick, Stephen Quinn, Jim Resurrection of Our Lord Parish Riverside Kiwanis Club of Ottawa Roger, Greg Rogers, Eunice Ruhl, Linda Shopping & Sweets Shugart, Ian & Linda

## ANNUAL REPORT

### \$500 to \$999 (continued)

### **Gifts-in-Kind Donors**

Accora Centre Aladdin Bakery Bell Billings Bridge Centre Boko Bakery Bridgehead Coffeehouse (Wellington at Fairmont) CAA Travel Agency (NEO LMT) Cathy McGovern Cielo Print Inc. (City Centre Ave) Chelsea Bakery Clear Channel Outdoor Cote Poultry Inc. Dollarama Dymon Storage Education Foundation of Ottawa **Giant Tiger** 

Golden Baguette Bakery Grenfell Catering Delights inMotion Isobel's Cupcakes & Cookies Life of Pie Loaves and Fishes Fund of Ottawa-Carleton Macarons Et Madeleines MetroLand Media Group Inc. Michaelsdolce Gourmet Confectionery Natural Food Pantry Netsuite Nicole Bedford Ottawa Bagel Shop & Deli Pasticceria Gelateria Italiana Ltd Rideau Bakerv

Second Avenue Sweets Simply Biscotti Slaysh Sui-Ling Leung SupperWorks Sweet Mama's Bake Shoppe Swiss Pastries The Cake Shop The Firestone Restaurant Group The Flour Shoppe The Flour Shoppe The Joy of Gluten Free Bakery Three Tarts Trillium Bakery Two Hats Natural Foods Valpak

### **Third Party Events**

Bethel Pentecostal Church Black & McDonald Ltd Brookfield High School Christmas Cheer Breakfast and Broadcast Eli and Vivian Khouri Fallingbrook Community Elementary School Hallmark/Davis Agency Innovapost Inc. Kegs that Care Kelsey Cloutier Living Colour Manordale Public School McCord Drive Book Club Mike Reynolds MBNA MyTutor National Capital Gala Our Lady of Peace School Radiology Dept at QCH Diagnostic Imaging Resurrection of Our Lord Parish SavingCanada.ca Inc ScotiaMcLeod Shopping and Sweets TD Canada Trust (Billings Bridge Centre) The Royal Oak (Wellington St)

We would also like to extend our sincerest thanks to the individuals, families and groups who generously purchased supplies for, packed and delivered 298 hampers as part of our new Sponsor-a-Hamper program!

# WAYS YOU CAN HELP

### DONATE

Choose a monetary donation to help us make a difference in the lives of Ottawa's individuals and families in need. You can donate by calling our office at 613-226-6434 or by visiting our website at www.CaringandSharing.ca. You can give to the Christmas Exchange Program, the Sharing in Student Success Program, or to ensure your donation goes where it is needed most, to the umbrella organization.

To help even further, please consider becoming a monthly donor.

### FUNDRAISE

Why not turn your next event into a Caring and Sharing Exchange fundraiser?

We are grateful to the numerous individuals and organizations who host third-party fundraising events for our cause throughout the year. If you are interested in hosting an event, please contact our office at 613-226-6434 to discuss your great ideas!

There are many types of events that can be held as fundraisers, including: concerts, bake sales, garage sales, comedy nights, fashion shows, auctions, casual days, car washes, BBQs and so many more!

### VOIUNTEER

We have a wide range of volunteer opportunities for those looking to contribute their valuable time to help further our cause.

Some of the opportunities available to motivated and engaged community members include:

Special Events Committee Computer Data Entry

Phone Calls Envelope Stuffing

Special Events Assistance ...and much more!

### STAY CONNECTED

Be sure to stay up to date with the Caring and Sharing Exchange by following us year round!

FACEBOOK



aringExchange



TWITTER

Facebook.com/CaringSh Twitter.com/CS\_ Exchange





Flickr.com/CS\_E xchange

YOUTUBE



Youtube.com/Carin gandSharingXa

PINTEREST



Pinterest.com/Cari ngandSharing



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